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#### **Big Bear Municipal Water District**

**Lake Management** 

#### **Board of Directors**

Steve Ludecke – Division 1 Bob Rehfuss – Division 2 Craig Brewster – Division 3 Mark Lee – Division 4 Tom Bradford – Division 5

## NOTICE OF REGULAR BOARD MEETING October 3, 2024 A G E N D A

Place: Big Bear Municipal Water District

40524 Lakeview Drive, Big Bear Lake, CA 92315

Next Resolution Number: 2024-05

OPEN SESSION: 1:00 P.M.

1. CALL TO ORDER

PLEDGE OF ALLEGIANCE

#### 3. PUBLIC FORUM

(The Board will receive comments from the public on items not on the agenda; no action is permitted on these items. Time set aside not to exceed 30 minutes total by all participants)

#### 4. REPORTS

- A. General Manager
- B. Chief Operations Officer
- C. Committee- the following committee met since the last regular Board meeting:

Watermaster Administrative Lake Improvement

#### CONSENT CALENDAR

- **A.** Minutes of a Regular Meeting on September 19, 2024.
- **B.** Research Vessel purchase not to exceed \$129,732.00
- C. Day Wireless Radio Equipment Upgrade not to exceed \$12,478.04
- **D.** Warrant list dated 9/27/2024 in the amount of \$323,790.49.

#### 6. BUSINESS

- **A.** Streamline Solutions Website Design Proposal and month to month monitoring/service plan not to exceed one time charge of \$1,500 and a reoccurring monthly charge of \$500.
- 7. ITEMS REMOVED FROM CONSENT AND PLACED ON BUSINESS
- 8. ANNOUNCEMENTS
- 9. DIRECTOR COMMENTS
- ADJOURNMENT

**NEXT MEETING:** Open Session at 1:00 P.M.

Thursday, October 17, 2024 40524 Lakeview Drive Big Bear Lake, CA 92315

#### **PLEASE NOTE:**

Agenda related writings or documents provided to the Board of Directors are available for public inspection at <a href="https://www.bbmwd.com">www.bbmwd.com</a> or in the District office during business hours, 8:00 am – 4:30 pm Monday – Friday.

Five (5) minutes may be allotted to each speaker for an item on the agenda and three (3) minutes may be allotted to each speaker for an item that is not on the agenda up to a maximum of thirty minutes for each subject matter. A speaker who utilizes a translator, except if the speaker uses simultaneous translation equipment, shall receive twice the time allotted for a speaker that does not utilize a translator. (Cal. Gov. Code § 54954.3.)

No disruptive conduct shall be permitted at any Board meeting. Persistence in boisterous or disruptive conduct (including but not limited to what the general public would consider prophane, explicit, or obscene language) shall be grounds for a summary termination, by the President, of that person's privilege to address the Board and the President may take such other actions in accordance with the Brown Act including, but not limited to, clearing the room of those willfully interrupting the meeting. (Cal. Gov. Code § 54957.9)

Individuals should contact the General Manager or designee if he/she requires disability-related accommodation or modifications, including auxiliary aids and services, in order to participate in the Board meeting. (Government Code 54954.2)

#### MINUTES OF A REGULAR MEETING OF BIG BEAR MUNICIPAL WATER DISTRICT HELD ON THURSDAY, September 19, 2024

#### 1. OPEN SESSION

President Ludecke opened the regularly scheduled Board meeting at 1:00 PM at the Big Bear Municipal Water District located at 40524 Lakeview Drive, Big Bear Lake, CA 92315 on Thursday September 19, 2024.

#### **BOARD MEMBERS PRESENT:**

Steve Ludecke, President Bob Rehfuss, Director Craig Brewster, Vice President Mark Lee, Director Tom Bradford, Director

#### 2. PLEDGE OF ALLEGIANCE

Director Mark Lee

#### 3. PUBLIC FORUM

Daniel Gulbranson, a resident of Big Bear, explained he was here because of issues with City Council and their hiring of Michael LaGrande after he had to pay one of the highest ethical standards breech in LA County. He wanted to express that the City Manager is a condescending bully, he should be fired and something should be done. Claims he wants criminal prosecutions. Claims BBARWA is trying to get rid of Kendi now just because she doesn't go along with the group.

Tom Sitton, a resident of Big Bear, thought the Carp competition was great, fantastic. He explained he was practicing his speech for the City Hall Meeting. Restated the grizzly article that said the BBARWA project dried up and now we have to pay for all this. BBARWA board already voted against it. Claimed they are writing in Jim Eakin instead of having Kendi just run unopposed at the City. He feels the City Council policy and procedure is not right. This Valley does not want this project and we don't care about 2-4 inches of water.

Jess Madison of the Grizzly, explained the newspaper is about accuracy and facts, but just because someone does not like something does not mean I write a story about it.

Before moving to reports, President Ludecke announced that we might have some people in attendance that want to get out of here sooner than later, so we are going to move forward to our business item/award ceremony.

#### 4. REPORTS

A. Jared Cheek, General Manager, we had the big fire last week, exempt staff stayed put in case we needed to response to anything. Brittany and I went to the High School's AP Government Econ class and spoke about the District and different career paths. We also attended the San Bernardino Valley General Managers quarterly meeting. We had a meeting GEI and discussed the special use ramp, we are going to put the environmental document back out for public comment so all our

commentor can see that their concerns/comments or questions were addressed before finalizing the document. We received back our latest quagga water samples and we are STILL quagga free and want to keep it that way. So that is great news.

**B.** Mike Stephenson, Chief Operating Officer, explained in the early years that quaggas were being found in other states, we were told there was no way to keep them out, but the previous Board decided to spend whatever we had to, to keep these out. Now we are the model of inspections and decontamination, we have found mussels annually on boats through our inspection process, and we would have already been infected if we did not take this seriously.

Mr. Stephenson explained that at the last meeting he received a question regarding the inflow that he couldn't really answer last time, so he wanted to answer it today. May 13<sup>th</sup> of this year lake level was 3.87, today we are at 6.08, we broke the 6ft mark. We have only lost 2.19 ft of lake elevation. 3,177 AF gone from drawdown. Lake evaporation should be about 6,500 AF based on our historical average. Tried to find an average dry year, started at 8.32ft, ended at 11.71, using the May thru September time period. That's 7,038 AF actual lake level loss. Over double lake level loss of what we are seeing this year. There is 3,861 AF subsurface flow, which was greater than the loss we saw. That's huge, better than we though. This inflow will show in the Watermaster this coming year.

Director Ludecke said there is obviously a connection between groundwater and lake level. Director Bradford added we had no monsoon this year, and summer is over, so to lose such a small amount of water is crazy. Director Rehfuss asked if this gives any indication of how long it will flow subsurface? Mr. Stephenson said the time for that is November 1, we usually see that date as the beginning of an uptick in lake level, but that is just an in house starting date. Early storms don't move the groundwater.

#### 5. CONSENT CALENDAR

- **A.** Minutes of a Regular Meeting on September 5, 2024.
- **B.** Warrant list dated 9/16/2024 in the amount of \$5,125.55.

#### Discussion:

No comments were made.

With a motion made by Director Brewster, and seconded by Director Rehfuss, the consent calendar, was approved unanimously:

AYES: Ludecke, Rehfuss, Brewster, Lee, Bradford

NO: -ABSTAIN: -

#### 6. BUSINESS

Mr. Cheek reviewed some stats that came through from the incentive program. Mostly new hunters which was great this year. We had 57 of the 67 days where we counted fish, so there was only 10 days throughout the program where no fish were counted. The public was happy about it, and glad to bring the family together and was great to meet others involved in the program/sport. Director Bradford had the initial idea and the team made it come together. Director Bradford loves to see the young man here that was out fishing and hunting, it's great to see. Jim Teel suggested the turn in time be a little later, cuts the collection time in about half for him.

#### 7. ITEMS REMOVED FROM CONSENT CALENDAR

N/A

#### **8. ANNOUNCEMENTS**

N/A

#### 9. DIRECTOR COMMENTS

Director Rehfuss explained he was skeptical about this program in the beginning, but it seems like the public were happy about it and it turned out pretty good.

#### 12. ADJOURN

There being no further business, the meeting was adjourned at 1:36 PM.

#### DATE AND TIME OF NEXT MEETING

Date: September 19, 2024

Location: 40524 Lakeview Drive

Big Bear Lake, CA 92315

Time: 1:00 PM

Brittany Lamson, Assistant General Manager Secretary to the Board of Directors of Big Bear Municipal Water District

[SEAL]



Quotation Valid Thru: 12/17/2024

Ship To:

**BIG BEAR MUNICIPAL WATER DIST.** 

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

**United States** 

**BIG BEAR MUNICIPAL WATER DIST. Accounts Payable** PO Box 2863 BIG BEAR LAKE CA 92315

Terms: NET 30 Attention : MIKE KENT

Qı	Quote Date Your Request # FOB		S	Salesperson		
12	12/05/2023 KENT VANCOUVER, WA		Т	DO		
Item	Part / F	Rev / Description	Quantity Quoted	Unit Price	Extended Price	
001	12055	000 BOAT SR-18HX ELEC MODEL 18-HX COM	TROFISHER APEX IMERCIAL ELECTROFISHING VESSEL	1.0000 EA	103,675.00	US\$ 103,675.00
		Smith-Root electrofic purpose-built electronic purpose-built electronic highest degree of saccompensation for weather traditional approan existing recreation APEX electrofishing. This provides utility conditions and a broadditionally, the APE world that records election, date, and the same and the same approach to the same				
		headquarters in Var  Commercial Hull Co o 18HX-Model He hull* o 80-inch beam, 2 o Inside and outsi o Custom-formed welded bottom sean o Heavy duty dou	nctured, and fabricated at Smith-Root acouver, Washington, USA*  Instruction and Exterior avy-Duty Semi-V Bow 10 degree to flat stern 8-inch sides, 25-inch transom, 18-foot long de all-welded seams chine 6061-T6 aluminum to protect double ins* ble "H" channel transom designed and built at can happen in or out of the water *			



Quotation Valid Thru: 12/17/2024

Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315 United States

 Attention: MIKE KENT
 Terms: NET 30

 Quote Date
 Your Request #
 FOB
 Ship Via
 Salesperson

 12/05/2023
 KENT
 VANCOLIVER WA
 TRUCK
 DO

2/05/2023 KENT		VANCOUVER, WA	Т	RUCK	DO
em Part / Rev / Descr	ription		Quantity Quoted	Unit Price	Extended Price
	o Proprietary herr	ing bone support/rib system that creates			
	unparalleled hull flex	xibility for long term vessel safety and			
	stability*				
	o Pressed-in corru	ugations for structural strength and tracking*			
	o Closed-cell mar	ine grade polyurethane flotation foam is			
	sprayed in along bo	th sides and below the deck line offering			
	upright, level flotation	on that exceeds the standards mandated by			
	the US Coast Guard	1*			
	o Spray foam crea	ates a watertight finish that protects the boat			
	from corrosive cond	ensation that happens while on the water.			
	Spray foam also sea	als hollow hull areas from Aquatic Invasive			
	Species; other man	ufacturers deliberately choose to leave vast			
	inner hull and deck	cavities empty. Hollow hull and deck areas			
	create more noise a	nd less structural support*			
	o The extra foam	delivers a noticeably stronger, quieter and			
	more solid performa	ance*			
	o T bar welded bo	w eye at the front attachment point with two			
	holes for securing th	ne boat to a winch/trailer			
	o 8" stern cleats v	vith bolt on retractable trailer tie downs			
	Boat Interior				
	o Full integrated 0	Captain's Command Center*			
	o Large forward d	ry storage compartments with 2 lockable			
	marine doors*				
	o Non-skid alumir	num tread plate floor			
	o All flooring is co	mpletely sealed using one level sturdy			
	diamond plate decki	ing*			
	o Interior has indu	ıstrial powder-coat finish for durability			



Quotation Valid Thru: 12/17/2024

Ship To:

**BIG BEAR MUNICIPAL WATER DIST.** 

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

**United States** 

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315

Attention: MIKE KENT Terms: NET 30

Quote Date		Your Request #	FOB	Ship Via		Salesperson
12/0	05/2023	KENT	VANCOUVER, WA	Т	TRUCK	
Item	n Part / Rev / Description			Quantity Quoted	Extended Price	
		o 2-12-gallon built	in USCG and EPA Compliant fuel tanks for			
		outboard engine*				
		o Exterior fuel filling	ng for ease at fueling stations*			
		o Unique hull ider	itification number			
		o Integrated batte	ry storage compartments*			
		o Research vesse	el hull badges			
		o LED Navigation	lights			
		o LED Headlights	*			
		o LED Backup ligl	nts*			
		o LED Deck lights	*			
		o LED Livewell lig	hts*			
		o Marine fuel filter				
		o Fire extinguishe	r in a recessed flush mounted compartment			
		o Bilge pump				
		o Along the gunwa	ales are tie-downs for securing nets, poles			
		and other equipmen	t.			
		o Roomy walkway	s allow easy access to the full boat length			
		on both sides.				
		o Industrial streng	th powder coating on metal Captain			
		Command Center C	onsole & live well*			
		o Includes Califor	nia approved generator 8000 watts or more,			
		120/240V, Inverter F	Power.			
	Generator runs the APEX electrofisher, work lights and the					
	built-in battery charging system.					
	Livewell					
	o 74 gallons*					
	o LED back lighting					



Quotation Valid Thru: 12/17/2024

Bill To: 010419

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315 United States Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Attention : MIKE KENT Terms: NET 30

Quote Date		Your Request #	Your Request # FOB		Ship Via	
12/05/2023		KENT	VANCOUVER, WA	TRUCK		DO
Item	Part / Rev / Description			Quantity Quoted	Unit Price	Extended Price
		o All aluminum co	nstruction			
		o Tank fill pump fl	ow through system (Rapid fill pump 25			
		gallons per minute)*				
		o Custom stand p	ipe for rapid drainage and easy cleaning*			
		o 4 corner aeratio	n spray nozzles			
		o Separation inse	rt to split livewell into two compartments for			
		multiple passes or s	pecies isolation*			
		o 2 Hinged lids th	at are extra reinforced for long term			
		durability*				
		o Engineered at o	ptimal distance from front work platform for			
		rapid fish removal w	hile electrofishing*			
		Captain Command				
		o Center console	with shatterproof windscreen*			
		o Steering helm				
		o Hydraulic steeri	ng system			
		•	spinner knob for rapid electrofishing			
		maneuverability*				
		_	rofisher controls*			
		•	n finding system*			
			ctric generator start			
	o Headlight switches*					
	o Backup light switches*					
	o Deck light switches*					
	o Livewell light switches*					
	o Courtesy lighting*					
	o Navigation light switches					
		o Bilge pump con	trol (auto and manual)*			

Quotation Valid Thru: 12/17/2024

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Bill To: 010419

**BIG BEAR MUNICIPAL WATER DIST. Accounts Payable** PO Box 2863 BIG BEAR LAKE CA 92315

**United States** 

Terms: NET 30 Attention : MIKE KENT FOR Salesnerson

Qu	Quote Date Your Request # FOB		Ship Via			Salesperson		
12/0	12/05/2023 KENT VANCOUVER, WA		TRUCK			DO		
Item	Part / R	Part / Rev / Description			Quantity Quoted	Unit Price	Ex	tended Price
		o In	itegrated fuel g	auge*				
		o F	uel tank select	or switch port & starboard*				
		o T	wo unassigned	15 Amp DC switches for custom use*				
		o In	itegrated break	er panel*				
		o E	lectrode output	t configuration panel*				
		o A	uxiliary foot pe	dal connector*				
		o Fe	oot pedal confi	guration switches*				
		o C	aptains seating	g system*				
		o 12	2-Volt DC acce	ssory power plug*				
		o Ta	ank fill controls	*				
		o R	ecirculation co	ntrols*				
		o In	ntegrated electr	ofishing pedal controls*				
		o In	itegrated Capta	ain's electrofishing pedal*				
		o S	ide-mounted th	prottle controls				
		o P	ower trim					
		o 2	marine batterie	es charged by generator for onboard				
		electro	onics*					
		о В	attery Charger					
		o In	ntegrated digita	l onboard battery voltmeter*				
		о Н	eavy-duty can	/as console cover*				
	o LED Console lighting		ED Console lig	hting*				
	5							
	Front Work Platform							
	o 2 integrated electrofishing kick switches (captain can select							
	independent or simultaneous use)*							
	o Safety Control Foot-Switch System allows for control by up							
							<u> </u>	

Quotation Valid Thru: 12/17/2024

Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

**United States** 

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315

Terms: NET 30 Attention: MIKE KENT Quote Date Your Request # FOB Ship Via Salesperson 12/05/2023 **KENT** VANCOUVER, WA **TRUCK** DO Item Part / Rev / Description **Quantity Quoted Unit Price Extended Price** to 5 crewmembers, meeting all State and Federal Safety

0	UV all-weather line-x coating OSHA approved safety railing					
0	Removeable bow safety railing for diverse work platform					
capabilities (OSHA approved)						

LED lighting

**Electrofishing Codes** 

All weather Dri-deck mat\*

2 x 12 Volt accessory plugs

#### Electrodes

- Custom pivoting boom clutches with three wing tension nuts\*
- o 2 Custom anode booms with UV all-weather line-x coating \*
- Chain supports to provide safe deployment and depth management from work platform
- o 2 SAA-6 Anode arrays\*
- Custom cathode dropper array mounted around the outside front and sides of the work deck\*

The APEX electrofisher is the most versatile electrofisher in the world because it incorporates the widest range of electrical inputs and outputs. This provides utility across the most diverse environmental conditions and a broad range of fish sizes and species. Additionally, the APEX control box is the only electrofisher in the world that records electrical inputs and outputs, along with GPS location, date, and time for every second of electrofishing. The integrated USB drive allows for

rapid downloading of electrofishing data for unparalleled

Terms: NET 30



Our Quotation # 020628-02

Quotation Valid Thru: 12/17/2024

Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

**United States** 

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315

**Attention: MIKE KENT** 

Quote Date Your Request # FOB Ship Via Salesperson 12/05/2023 **KENT** VANCOUVER, WA **TRUCK** DO Item Part / Rev / Description **Quantity Quoted Unit Price Extended Price** electrofishing fleet standardization. Additionally, your APEX control box will always be up to date as it is the only electrofisher in the world where the end user can download the latest software and firmware onto a flash drive and easily upload just by plugging it into the unit. These features and qualifications provide unparalleled safety, standardization, cost reductions, and reporting of electrofishing efforts and research. Additionally, there is no need to purchase a high current and a low current electrofishing control box when purchasing the APEX. Other manufacturers make you choose between output capabilities and force you to purchase two boxes to meet the same outputs, whereas the APEX integrates both into one complete electrofisher. **APEX Electrofisher** Records the following information for every second of electrofishing\*: Date (Month, Day, Year)\* Time (Hours, Minutes, Seconds)\* Resettable Timer (Seconds; up to 99,999 seconds)\* Peak Voltage (Volts)\* Peak Current (Amps)\* Peak Power (Watts)\* Average Voltage (Volts)\* Average Current (Amps)\* Average Power (Watts)\* Primary/Secondary Waveform\* Waveform (Alternating Current, Direct Current, Pulsed Direct Current, Burst of Pulses Direct Current, Modified

**ORIGINAL** 

Page #

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Quotation Valid Thru: 12/17/2024

Ship To:

**BIG BEAR MUNICIPAL WATER DIST.** 

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315

**United States** 

Attention: MIKE KENT Terms: NET 30

Quote Date		Your Request #	FOB	\$	Ship Via	Salesperson
12/0	2/05/2023 KENT VANCOUVER, WA		TRUCK		DO	
Item	em Part / Rev / Description			Quantity Quoted	Unit Price	Extended Price
		Alternating Current)	*			
		· Input Voltage	(Volts)*			
		· Input Duty Cy	rcle (%)*			
		· Input Frequer	ncy (Hz)*			
		· GPS (Latitude	e, Longitude, Elevation, Accuracy)*			
		· Temperature	•			
		o 12 programmab	le electrofishing "favorites" settings for			
		saving output wavef	orms: recalls waveform, duty cycle,			
		frequency, and volta	ge			
		o Dual Outputs				
		o Waterproof con	nections, UV resistant			
		o Positive locating	keyways only terminate into correct			
		receptacle				
		o Input Power: 8,0	000 Watt continuous for max outputs; 240V			
		50/60hz 30A max ge	enerators (must have floating neutral)			
		o Output Voltage:	0-1,200 VDC; 0-240 VAC rms 339 Vpeak			
		o Output Current:	24 ADC continuous @ 250 VDC			
		o Peak Output Cu	rrent: 80 Amps (0-300 Volts), 40 Amps			
		(300-600 Volts), 20	Amps (600-1,200 Volts)			
		o Output Power: 7	,200 Watts Continuous AC			
		o Peak Output Po	wer: 24,000 Watts			
		o Frequency Rang	ge (pulses per second; pps): 1-1,000 hertz			
	(pps) in 1 hertz increments*		ements*			
	o Duty Cycle: 1% to 100% in 1% increments		to 100% in 1% increments			
	o Timer: 0-99,999 Seconds*					
	o Alarm: 60-3,600 seconds with alarm at end of count and					
	reminder every 60 seconds thereafter*					
	o Data Port: USB 2.0 for downloading stored data and					



Quotation Valid Thru: 12/17/2024

Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

Bill To: 010419

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315 United States

Attention: MIKE KENT Terms: NET 30

Quote Date		Your Request #	FOB	Ship Via		Salesperson
12/0	2/05/2023 KENT VANCOUVER, WA		VANCOUVER, WA	TRUCK		DO
Item	Part / Rev / Description			Quantity Quoted	Unit Price	Extended Price
		uploading software	and firmware updates*			
		o Display: Sunlig	nt readable 1,000 nits; Day/Night Mode; 5"			
		800x480 color LCD	*			
		o Automatic volta	ge range shifting for three ranges of voltage			
		o Software protec	ction for internal circuitry and overloading			
		o Digital warnings	s display input and output errors			
		o Data recall whe	en generator is powered down			
		o Digital metering	g of peak and average watts, amps, and volts			
		<ul> <li>Hermetically se</li> </ul>	aled/splash resistant design			
		o Cooling via con	vection through heat sink			
		o Water resistant	main breaker			
		o External hardw	are gasketed and o-ringed for splash			
		resistance				
		o Single 5" color	LCD screen monitors and displays*:			
		· Resettable T	imer (Seconds; up to 99,999 seconds)			
		· Peak Voltage	e (Volts) outputs graphed for 3 minutes*			
		· Peak Curren	t (Amps) outputs graphed for 3 minutes*			
		· Peak Power	(Watts) outputs graphed for 3 minutes*			
		· Average Volt	age (Volts)*			
		· Average Cur	rent (Amps)*			
		· Average Pov	ver (Watts)*			
		· Primary/Sec	ondary Waveform*			
		· Waveform a	nimation*			
	· Input Voltage (Volts)					
	· Input Duty Cycle (%)					
	· Input Frequency (Hz)					
	· GPS (Latitude, Longitude)*					
	· Alarm (programmable seconds of effort alert)*					

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Quotation Valid Thru: 12/17/2024

Bill To: 010419 Ship To:

BIG BEAR MUNICIPAL WATER DIST. Accounts Payable PO Box 2863 BIG BEAR LAKE CA 92315

40524 Lakeview Dr.

**BIG BEAR MUNICIPAL WATER DIST.** 

BIG BEAR LAKE CA 92315
United States
BIG BEAR LAKE CA 92315
United States

Attention: MIKE KENT Terms: NET 30

Qu	uote Date Your Request # FOB		Ship Via			Salesperson		
12/0	2/05/2023 KENT VANCOUVER, WA			TRUCK			DO	
Item	Part /	Rev / D	escription		Quantity Quoted	Unit Price	Ex	tended Price
			· Input from ge	nerator				
			<ul> <li>Software Vers</li> </ul>	sion				
			o Day and Night M	ode for LCD screen*				
			o System includes	internal rechargeable battery that maintains				
			display when genera	ator is off				
			o Light and tonal a	lert system to indicate that electrofisher is				
			operating					
			o GPS antenna*					
			o Quarter turn "mili	tary style" connectors				
			Safety is a top priori	ty for all electrofishing crews. We know that				
			when providing safe	equipment, we must not hinder your ability				
			to accomplish your i	research objectives. Therefore, all safety				
			features are designe	ed and tested to only activate when				
			dangerous opportun	ities arise. No other manufacturer of				
			equipment matches	the number of safety features while also				
			leading the way in fu	unctionality. You get the comfort of				
			successfully comple	ting your research while using the safest				
			equipment available					
			*Smith-Root manufa	ctured boat hulls include a 2-year warranty				
			*Smith-Root manufa	actured electrofishers and boat parts include				
			a 1-year warranty					
	On or off the water the crew has technical support for the							
			lifetime of the vesse	l.				
002	07904	001	TRAILER TANDEM KA	ARAVAN SR16-21 trailer, aluminum I-Beam frame for easy	1.0000 EA	12,982.00		US\$ 12,982.00
			aquatic invasive spe	cies inspections, disc brakes on both axles,				
			7-way connector, he	avy duty tongue jack with wheel, adjustable				

Terms: NET 30



Our Quotation # 020628-02

Quotation Valid Thru: 12/17/2024

Ship To:

BIG BEAR MUNICIPAL WATER DIST.

40524 Lakeview Dr.

**BIG BEAR LAKE CA 92315** 

**United States** 

BIG BEAR MUNICIPAL WATER DIST.
Accounts Payable

**BIG BEAR LAKE CA 92315** 

Attention: MIKE KENT

**United States** 

PO Box 2863

Bill To: 010419

Quote Date Your Request # FOB Ship Via Salesperson 12/05/2023 **KENT** VANCOUVER, WA **TRUCK** DO Item Part / Rev / Description **Quantity Quoted Unit Price Extended Price** winch and strap, Heavy duty fenders, Premium Wheels, waterproof LED low profile light kit, spare tire & mount. Upgraded Smith-Root bow receiver is included with the purchase this trailer. 003 06661 90HP ENGINE OUTBOARD MERCURY MOTOR 1.0000 EA 9,775.00 US\$ 9,775.00 90EXLPT Command Thrust Four Stroke electric start, extra-long shaft (25 inches) includes hydraulic power steering, electric start, power tilt & trim, controls and aluminum prop. \*Mercury engines included a Government 3-year warranty 004 SAFETY US\$ 0.00 NS 1.0000 EA 0.00 Safety training free of charge Includes virtual training via zoom for the crew. Training in Safety Certification, Service and Maintenance, Apex and Boat Operation shall be provided after delivery and not to exceed one (1) year from the date of delivery. I am pleased to quote your requirements as shown above. US\$ 126,432.00 Smith-Root has more than 59 years of experience engineering, manufacturing, and US\$ 3,300.00 Freight fabricating electrofishing equipment with a reputation for delivering quality products Tax **Quote Total** US\$ 129,732.00 Thanks again for your interest in our company as one of your suppliers. Should you need any further information, please do not hesitate to contact me. Smith-Root does not have a physical presence in California and is not required to collect California sales tax. California sales tax will be paid direct by BBMWD. Regards, Debbie Oja doja@smith-root.com 360-573-0202 X 2119



Day Management Corp. Day Wireless Systems

1801 West Burbank Blvd Burbank CA 91506

**United States** 

**Quote #Q055705** 

Customer ID: 40527

Date 06/14/2024 Terms NET 30-GOV **Expires XXXXXXX** Representative Jesleen Lopez

**Direct Phone** (818) 612-8416

E-Mail <a href="mailto:jlopez@daywireless.com">jlopez@daywireless.com</a>

**Shop Phone** (818) 557-7390 **Customer Contact** Drew Pappas **Contact Phone** (909) 866-5796 Project Name System Upgrade

#### Bill To

Big Bear Municipal Water Dist PO Box 2863 Big Bear Lake CA 92315 **United States** 

#### Ship To

Big Bear Municipal Water Dist 40524 Lakeview Drive Big Bear Lake CA 92315 United States

Quantity	Description	Rate	Amount
	Day Wireless Systems (DWS) will travel to Big Bear Municipal Water District to replace filtering equipment and add additional suppression for unwanted frequency interference. Scope to include verification of coverage, updating repeater firmware and testing of the system.		
1	Crescend 100w Amplifier - P10-10DE1-C5-001	\$1,700.00	\$1,700.00
1	Sinclair RX Preselector - PH2040E-2-2	\$1,945.00	\$1,945.00
2	Commscope N-Male cable assembly, 5' - ANDF1A-PNMNM-5	\$42.00	\$84.00
1	Sinclair 6 Cavity Duplexer- SINQ2330E	\$3,432.00	\$3,432.00
1	Telewave Preamp - TELTGA150-12	\$1,275.00	\$1,275.00
1	Motorola SUM Firmware Upgrade	\$300.00	\$300.00
1	Technician Labor	\$1,700.00	\$1,700.00
1	Mobilization	\$690.00	\$690.00
1	Hotel & Per Diem Cost	\$325.00	\$325.00

\$11,451.00	Subtotal
\$677.04	Tax Total
\$350.00	Shipping Cost
\$12,478.04	Total



#### **Quote #Q055705**

Customer ID: 40527

LEGAL NAME OF PURCHASER	P.O. NUMBER
AUTHORIZED SIGNATURE	DATE

By approving this quotation, the customer is agreeing to purchase the items listed in the quote. The customer will be invoiced for the items as they arrive at a DWS facility and is expected to pay according to the terms of the quote or Net30. If the customer cancels any part of the order, the equipment must be picked up from the DWS facility. Normally stocked items may be returned for a 20% restocking fee, but non-stock items are not eligible for return and must be picked up and paid for in full at the DWS facility. Shipping and handling charges, as well as any applicable sales tax, may be included on the invoices. The terms of the order are subject to credit review. This quote is subject to review by management for completeness and accuracy, and prices are firm for 30 days unless otherwise stated. If paying by card the processing fee will be charged up to 3.5% of the transaction.

\* Customers should reference the quotation number on any correspondence or purchase orders. \*

\* There may be a \$25 charge for insufficient funds and a 1.5% late fee may apply. \*

September 17 - 27, 2024

Num	Туре	Date	Name	Account	Paid Amount
161714	Bill Pmt -Check	09/18/2024	ALESHIRE & WYNDER LLP	1001-01 · Accounts Payable	
89710	Bill	09/17/2024		5520-01 · ADMIN-District Counsel	-6,791.58
TOTAL					-6,791.58
	Bill Pmt -Check	09/27/2024	AMAZON CAPITAL SERVICES	1001-01 · Accounts Payable	
1VKK-F	Bill	09/18/2024	AMAZON CAPITAL SERVICES	2200-00 · Accounts Payable Liability	0.00
TOTAL				,	0.00
161715	Bill Pmt -Check	09/18/2024	BIG BEAR DISPOSAL	1001 01 - Accounts Poveble	
000010	Bill	09/01/2024	DIG BEAR DISPOSAL	1001-01 · Accounts Payable  5507-41 · OPS-Utilities-Main Office	-392.37
TOTAL	Dill	09/01/2024		3307-41 OF 3-Utilities-iviality Office	-392.37
161716	Bill Pmt -Check	09/18/2024	BIG BEAR GRIZZLY	1001-01 · Accounts Payable	
32000	Bill	08/31/2024		5540-31 · MAINT-PreEmployment Advertising	-353.50
TOTAL					-353.50
161717	Bill Pmt -Check	09/18/2024	BUTCHER'S BLOCK AND BUILDING	1001-01 · Accounts Payable	
2409-60 2409-60	Bill Bill	09/16/2024 09/16/2024		5630-31 · MAINT-BIdg/Facil Maint/Rep-Shop 5510-02 · ADMIN-KOOL KIDS Program	-66.31 -704.38
2409-60 2409-60	Bill Bill	09/16/2024 09/17/2024		5510-02 · ADMIN-KOOL KIDS Program 5510-02 · ADMIN-KOOL KIDS Program	-694.91 -117.55
TOTAL					-1,583.15
404705	Bill Book Obsels	00/07/0004	BUTCHERIO DI COK AND BUIL DING	4004 04 Assessmts Passable	
161735	Bill Pmt -Check	09/27/2024	BUTCHER'S BLOCK AND BUILDING	1001-01 · Accounts Payable	440.07
2409-60 2409-60	Bill Bill	09/17/2024 09/18/2024		5510-02 · ADMIN-KOOL KIDS Program 5510-02 · ADMIN-KOOL KIDS Program	-116.27 -79.95
2409-60 2409-60	Bill Bill	09/18/2024 09/23/2024		5510-02 · ADMIN-KOOL KIDS Program 5510-02 · ADMIN-KOOL KIDS Program	-65.29 -11.90
2409-60 2409-60	Bill Bill	09/23/2024 09/18/2024		5630-42 · OPS-Bldg/Fac Mtn/Rep-EAST RAMP 5510-02 · ADMIN-KOOL KIDS Program	-20.59 -53.93
TOTAL					-347.93
161736	Bill Pmt -Check	09/27/2024	BVBGSA C/O DWP (V)	1001-01 · Accounts Payable	
21220	Bill	09/12/2024		6000-03 · Lake Impr - Replenish BB (GSA)	-756.56
TOTAL					-756.56
EFT	Bill Pmt -Check	09/24/2024	BVE (EFT)	1001-01 · Accounts Payable	
090520	Bill	09/05/2024	,	5507-41 · OPS-Utilities-Main Office	-318.82
090520 090520	Bill Bill	09/05/2024 09/05/2024		5507-41 · OPS-Utilities-Main Office 5507-42 · OPS-Utilities-Vacant Lot	-14.85 -14.85
090520	Bill	09/05/2024		5507-41 · OPS-Utilities-Main Office	-1,279.37
TOTAL					-1,627.89
161737	Bill Pmt -Check	09/27/2024	CA DEBT INVESTMENT ADVISORY C	1001-01 · Accounts Payable	
29805	Bill	09/24/2024		5530-04 · ADMIN-Prof&Spec-US Bank	-709.75
TOTAL					-709.75
161738	Bill Pmt -Check	09/27/2024	CAPITAL ONE PUBLIC FUNDING	1001-01 · Accounts Payable	
001388	Bill	09/26/2024		2950-04 · COPF Bond Principle	-237,000.00
				2701-00 · Accrued Interest Payable 5760-00 · Interest Expense	-9,085.00 -18,170.00

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September 17 - 27, 2024

Num	Туре	Date	Name	Account	Paid Amount
TOTAL					-264,255.00
161718	Bill Pmt -Check	09/18/2024	CHEM-PAK	1001-01 · Accounts Payable	
124378	Bill	08/27/2024		5504-41 · OPS-Janitorial Supplies-Ramps 5504-43 · OPS-Janitorial Supp-SS Reliefs	-338.68 -84.67
TOTAL					-423.35
161719	Bill Pmt -Check	09/18/2024	COMPUTER VILLAGE	1001-01 · Accounts Payable	
11059	Bill	08/06/2024		5530-02 · ADMIN- Computer Consults	-120.00
11613	Bill	09/13/2024		5620-12 · ADMIN-Computer Hardware 5620-10 · ADMIN-Equip Maintenance 5509-13 · ADMIN - Microsoft 365 Subscript 5505-01 · ADMIN-Phones Local/Hardware/Rep	-1,036.45 -150.00 -350.40 -230.40
TOTAL				5505-01 · ADMIN-FIIONES LOCA/FIAITWAIE/REP	-1,887.25
161720	Bill Pmt -Check	09/18/2024	CONNELLY PUMPING SERVICE	1001-01 · Accounts Payable	
		09/06/2024	CONNELLY FUMFING SERVICE	-	300.00
28872 TOTAL	Bill	09/06/2024		5632-02 · MAINT-SS Reliefs Pumping	-300.00
TOTAL					-300.00
161739	Bill Pmt -Check	09/27/2024	CSB SOLID WASTE MANAGEMENT	1001-01 · Accounts Payable	
1277	Bill	08/31/2024		5630-30 · MAINT-Bldg/Facility Maint/Rep	-277.34
TOTAL					-277.34
161721	Bill Pmt -Check	09/18/2024	CSB WATER AND SANITATION	1001-01 · Accounts Payable	
417385 417355	Bill Bill	09/03/2024 09/03/2024		5507-43 · OPS-Utilities-Ramps 5507-43 · OPS-Utilities-Ramps	-132.74 -132.74
TOTAL	<b>5</b>	00/00/2024		3007-40 Of G-Cumidos-Namps	-265.48
161740	Bill Pmt -Check	09/27/2024	DIY HOME CENTER	1001-01 · Accounts Payable	
32787	Bill	09/23/2024		5630-42 · OPS-Bldg/Fac Mtn/Rep-EAST RAMP	-18.41
TOTAL					-18.41
161722	Bill Pmt -Check	09/18/2024	EADIE & PAYNE	1001-01 · Accounts Payable	
145374	Bill	09/09/2024		5530-01 · ADMIN-Prof&Spec-AUDITOR	-350.00
TOTAL					-350.00
161723	Bill Pmt -Check	09/18/2024	FEDEX	1001-01 · Accounts Payable	
8-606-5 9-679-9	Bill Bill	08/30/2024 08/30/2024		5501-02 · ADMIN-Post&Ship WATER TESTING 5501-02 · ADMIN-Post&Ship WATER TESTING	-140.41 -4.05
TOTAL					-144.46
161713	Check	09/17/2024	FRESH WATER FISH COMPANY	1001-01 · Accounts Payable	
				5670-02 · WATER-Fishery Mgt-FISH PURCHASE	-20,000.00
TOTAL					-20,000.00
EFT	Bill Pmt -Check	09/23/2024	FRONTIER (EFT)	1001-01 · Accounts Payable	
909866 909866	Bill Bill	09/01/2024 09/01/2024		5505-02 · ADMIN-Phones Ramps Local Svc 5505-03 · ADMIN-Phones Long Distance	-290.07 -6.72
				5505-01 · ADMIN-Phones Local/Hardware/Rep	-551.92
TOTAL					-848.71

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September 17 - 27, 2024

Num	Type	Date	Name	Account	Paid Amount
EFT	Bill Pmt -Check	09/18/2024	FRONTIER (EFT)	1001-01 · Accounts Payable	
909866	Bill	08/28/2024		5505-04 · ADMIN-Phone At the Dam	-100.86
TOTAL					-100.86
EFT	Bill Pmt -Check	09/24/2024	FRONTIER (EFT)	1001-01 · Accounts Payable	
909866	Bill	09/01/2024		5505-02 · ADMIN-Phones Ramps Local Svc	-185.48
TOTAL					-185.48
161724	Bill Pmt -Check	09/18/2024	GRAINGER	1001-01 · Accounts Payable	
922898 923607	Bill Bill	08/26/2024 09/03/2024		5570-44 · OPS-Osha/First Aid Expense (WC) 5580-40 · OPS-Boat Maintenance	-78.74 -672.63
TOTAL	5	00/00/2021		cost to the Boat Maintenance	-751.37
161725	Bill Pmt -Check	09/18/2024	HELMUTS MARINE SERVICES	1001-01 · Accounts Payable	
202413	Bill	07/23/2024	TIELMOTO III/AAAL OEAATIOLO	5580-41 · OPS-Boat Maintenance-Patrol	-801.94
202416	Bill	09/06/2024		5580-41 · OPS-Boat Maintenance-Patrol	-1,419.22
TOTAL					-2,221.16
161726	Bill Pmt -Check	09/18/2024	KENT MICHAEL (REIMBURSE)	1001-01 · Accounts Payable	
09/17/2	Bill	09/17/2024		5505-09 · ADMIN-Phone-Employee Reimb	-50.00
TOTAL					-50.00
161727	Bill Pmt -Check	09/18/2024	MCMASTER-CARR	1001-01 · Accounts Payable	
32455796 24297	Bill Bill	08/28/2024 09/04/2024		5631-01 · OPS-Quagga Mussel Prevention 5631-01 · OPS-Quagga Mussel Prevention	-157.31 -343.44
TOTAL				55	-500.75
161741	Bill Pmt -Check	09/27/2024	MCMASTER-CARR	1001-01 · Accounts Payable	
			MCMASTER-CARR	2200-00 · Accounts Payable Liability	7.91
33426715 33441014	Bill Bill	09/17/2024 09/17/2024		5510-02 · ADMIN-KOÓL KIDS Program 5510-02 · ADMIN-KOOL KIDS Program	-331.12 -64.65
TOTAL				•	-387.86
161728	Bill Pmt -Check	09/18/2024	NAPA AUTO PARTS	1001-01 · Accounts Payable	
			NAPA AUTO PARTS	2200-00 · Accounts Payable Liability	5.74
633492 633654	Bill Bill	09/05/2024 09/09/2024		5580-41 · OPS-Boat Maintenance-Patrol 5640-02 · WATER-Dam Maintenance	-22.47 -246.58
TOTAL					-263.31
161742	Bill Pmt -Check	09/27/2024	NAPA AUTO PARTS	1001-01 · Accounts Payable	
			NAPA AUTO PARTS	2200-00 · Accounts Payable Liability	0.45
634147	Bill	09/20/2024		5580-41 · OPS-Boat Maintenance-Patrol	-22.49
TOTAL					-22.04
161729	Bill Pmt -Check	09/18/2024	NATIVESCAPES	1001-01 · Accounts Payable	
119519	Bill	09/12/2024		5810-02 · Facility Improvements/Remodels	-14,744.00
TOTAL					-14,744.00
161730	Bill Pmt -Check	09/18/2024	OWL TELEPHONE EXCHANGE	1001-01 · Accounts Payable	
1542	Bill	10/01/2024		5630-10 · ADMIN-Bldg/Facility Maint/Rep	-200.00
Check Det	ail Report				Page 3

September 17 - 27, 2024

Num	Туре	Date	Name	Account	Paid Amount
TOTAL					-200.00
161731	Bill Pmt -Check	09/18/2024	PAPPAS DREW (REIMBURSE)	1001-01 · Accounts Payable	
08/30/2	Bill	09/17/2024		5505-09 · ADMIN-Phone-Employee Reimb	-50.00
TOTAL					-50.00
161732	Bill Pmt -Check	09/18/2024	PINE KNOT MARINA LLC	1001-01 · Accounts Payable	
09052024	Bill	09/05/2024		5590-41 · OPS-Petroleum-VESSELS	-1,046.97
TOTAL					-1,046.97
EFT	Bill Pmt -Check	09/23/2024	SPECTRUM BUSINESS (EFT)	1001-01 · Accounts Payable	
170406	Bill	09/01/2024		5505-08 · ADMIN- Phone Office	-229.97
TOTAL					-229.97
161743	Bill Pmt -Check	09/27/2024	VERIZON WIRELESS	1001-01 · Accounts Payable	
997345	Bill	09/09/2024		5505-01 · ADMIN-Phones Local/Hardware/Rep 5505-11 · ADMIN-Phones Ramp Aircards	-659.80 -55.16
				5505-11 · ADMIN-Phones Ramp Aircards 5505-06 · ADMIN-Phone Cell Phones	-61.62 -460.21
TOTAL				3303-00 · ADMIN-FITOTIE CEIL FITOTIES	-1,236.79
					,
161733	Bill Pmt -Check	09/18/2024	VISUAL EDGE IT, INC	1001-01 · Accounts Payable	
24AR20	Bill	09/16/2024		5620-13 · ADMIN-Copier Copy Counts	-185.20
TOTAL					-185.20
161734	Bill Pmt -Check	09/18/2024	XIO, INC.	1001-01 · Accounts Payable	
2022-13	Bill	09/15/2024		5640-02 · WATER-Dam Maintenance	-282.00
TOTAL					-282.00

Check Detail Report Page 4

### BIG BEAR MUNICIPAL WATER DISTRICT REPORT TO BOARD OF DIRECTORS

MEETING DATE: October 3, 2024 AGENDA ITEM: 6A

SUBJECT:

STREAMLINE SOLUTIONS WEBSITE DESIGN PROPOSAL AND MONTH TO MONTH MONITORING/SERVICE PLAN NOT TO EXCEED ONE TIME CHARGE OF \$1,500 AND A REOCCURRING MONTHLY CHARGE OF \$500.

#### **RECOMMENDATION:**

Administrative Committee (Directors Ludecke and Brewster) and the General Manager recommend this item for full Board approval.

#### **DISCUSSION/FINDINGS:**

More laws are coming into effect next year which mandate the ADA accessibility of websites. DOJ and AB 1757 will become active January 1, 2025. Streamline Solutions is a website builder and manager to insure the District website is continually in compliance with accessibility requirements in California. The proposal is for a complete website rebuild, and monthly access, customer service, and liability coverage in the case the District is sued for accessibility.

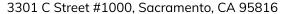
The District will still be able to edit and upload information, documents and any changes we need to make in-house, but Streamline Customer service will be able to help or upload in the occurrence staff cannot. They have a guaranteed response time of 15 minutes to not longer than an hour. Staff would like to approve this item now, because the rebuild would take approximately 90 day to build and become live. Streamline Solutions is an approved vender by the CSDA and a couple other agencies in the Valley have active contracts with them and speak highly of their service.

OTHER AGENCY INVOLVEMENT: None

FINANCING: Administrative

Submitted by: Jared Cheek, General Manager

ORDER DATE: 09 / 13 / 2024





#### Streamline Platform - Subscription Agreement

**CUSTOMER: Big Bear Municipal Water District** 

This Software as a Service Agreement ("Agreement") is entered into on the start date listed below, between Streamline

("Company"), and the Customer listed above ("Customer"). This Agreement incorporates the <u>Streamline Terms of Service</u>. <u>W9 is available online</u>. **Most customers prefer annual billing for convenience, but all subscriptions are** 

(DBA of Digital Deployment, Inc.) with a place of business at 3301 C Street #1000, Sacramento, CA 95816

cancellable anytime with a written 30-day notice.

DESCRIPTION OF SERVICES: See Page 2 for an overview of what Streamline Web includes, and for more information please review our <u>subscription-based website toolkit for local government</u>.

#### SUBSCRIPTION ORDER:

Name	Price
Community Pro	\$500.00

One-Time Build Costs: \$1500 Order #: 21800346233

Invoice Frequency: Monthly Original Order? Original

Additional Billing Details: N/A

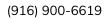
Billing Start Date: 11/01/2024

Paying with check?

Mail the check to: PO Box 207561, Dallas, TX 753207561

Billing Person:	Phone:	
Billing Address:	Email:	
City, State, Zip:		

Streamline:Customer:Name:Name:Title:Title:Date:Date:



info@getstreamline.com

www.getstreamline.com





#### What Your Subscription Includes



#### Technology

- Easy-to-use website tool allows you to control your content no more waiting on a vendor or IT.
- Built-in ADA compliance (the platform is fully accessible out of the "box").
- State-specific transparency dashboard with checkpoints for all posting requirements.
- Meeting dashboard with agenda reminders, one-click agenda and minute upload that takes seconds.
- Ongoing improvements to existing features included at no cost your software will never be out of date.



#### Setup and Training

- Multiple options for initial site build and migrating existing content.
- Introduction to your state requirements so you know what needs to be posted.
- Training for anyone on your staff via remote meeting to help you learn the system.
- **Free domain** included (acmemud.specialdistrict.org) or connect your own custom domain / web address.
- Free SSL security certificate so that your site is served over https and visitors are protected.



Ongoing Support

- **Unlimited support** is included for anyone on your staff responsible for updating the website.
- Support system is built into your website get help with the click of a button.
- Unlimited hosting of content and files so you never have to "upgrade" your account.
- Extensive knowledge base of how-to articles and getting started guides are available 24/7.
- Can't figure out how to send your question? That's ok, you'll have our technical support number, too.

And if (when) your state passes additional website mandates, Streamline Web will be updated to help you comply as effortlessly as possible.