

Big Bear Municipal Water District

Lake Management

Board of Directors

Steve Ludecke – Division 1 Bob Rehfuss – Division 2 Craig Brewster – Division 3 Mark Lee – Division 4 Tom Bradford – Division 5

Operations Committee Meeting Marina Task Force Minutes March 14, 2024

Present: Director Rehfuss

Director Brewster

Drew Pappas, Lake Operations Supervisor Mike Stephenson, Chief Operations Officer Brittany Lamson, Interim General Manager

Public: John Saunders, Cliff Fowler, Jeff Cooper, John Osborn, Steve Fengler, Rouke Fengler

Agenda:

1. Lake level

- a. Drew Pappas, Lake Operations Manager started the meeting with Lake level. The highest point last year was 6' down from full, 8'3" was the lowest point on January 22, 2023.
- b. Currently sitting at just above 6' from full.

2. Marinas Opening Day

a. Pleasure Point, BBL Marina, Pine Knot all about the first week in April (dependent on weather).

3. Permit Pricing

- a. Same as the last three seasons, \$130 for registered seasonal.
- b. Pay attention to writing the day on the daily permits.
- c. Our prices have only increased roughly 8% over the last 11 seasons.

4. Permit Applications

- a. We need complete information on these hand sale permits.
 - i. Many sales turned in were either impossible to read or incomplete, which makes looking up the boat in the future for any reason nearly impossible.
- b. If the boat comes loose and drifts away, we have no way of finding out what marina it belongs to by a partial permit sale.
- c. We cannot read the handwriting on the permits, so we cannot validate the permit has the sale.

5. Sales Turn ins

- a. Permit sale turn ins, we would like them on a weekly basis, that is the only way they are entered into our system.
 - i. Until then, we have no way of looking them up.
 - ii. The longer the entry takes, the longer we cannot verify someone if they say they already bought a permit at a marina.

6. Ramp Hours

- a. Our hours will be East ramp, early season, 7AM-3:00PM, west ramp closed
- b. Peak Season East ramp 6AM-6PM
- c. Peak Season West ramp 7AM-3:00PM



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d. Late season East Ramp 7AM-3:00PM, west ramp closed.

7. Inspection/WID

- a. We understand it's tough for some employees to use, but we need this data for when the public are trying to get around the system if they fail their initial inspection.
- b. This is our way for immediate communication and to stop people trying to get around our clean drained and dry policies.
- c. Green sheets need to be entered onto the WID tablets on a daily basis to keep this system going and current.

8. Quagga Training

- a. Mid-May TBD
- b. We did have marinas want to send more people and we couldn't because some RSVP'ed and did not show up, do not save spots if you are not going to send employees.
- c. We want to get as many marina worker as possible inspector certified.
- d. We will concentrate our training on the negative affects to the lake and their job.
- e. This year we will have two separate trainings, one will be for MWD staff, the other will be for the marinas to make sure we can accommodate as many as possible.

9. Decontamination

- a. This service is provided by appointment only by the district.
 - i. For now, appointments can be made through out main office.
 - ii. Once weather is warm enough to de-winterize the east ramp decontamination, we will provide that service 7-days a week at the east ramp, still by appointment only.

10. Patrol Ops

- a. We will have Patrol out there April 1st, hours stager with the sunlight.
- b. Our latest shift is out there until 9PM during peak season.

11. Patrol Staff

- a. 3 returning patrollers.
- b. 4 with cite authority.
- c. Lots of education/training comes with the second-year returners.
 - i. PC 832
 - ii. IBOT
 - iii. Accident Investigation and Reconstruction
 - 1. All accidents more than \$500 dollars needs to be reported so let Drew know
- d. We do not want to bring attention to ourselves, we are there to provide safety.

12. Feedback

- a. Rouke wanted to compliment the patrol staff from last year.
- b. Some problems with the tour boats, video from a lake patrol little odd exceeding speed in some no wake areas.
- c. Wake awareness near some of the marinas that could cause wakes into the marinas.



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d. Please let us know if there is ever a problem with our patrol employees, we need to correct those actions.

13. Inclement weather policy

- a. We do not kick anyone off the lake, we do not patrol during bad weather, but we will not make anyone leave.
- b. We do not advise they stay out there.
- c. Nighttime rules apply during fog conditions.

14. Rental Fleet

- a. No inspections this year, but please make sure all rental boats have visible livery on the sides of their boats.
- b. Make sure there is registration on the boats.
- c. Please make sure you have lifejackets on board.
- d. We will do carriage requirement.
- e. Fire extinguishers are functioning, 12 years or older, they are no good.

15. Rental Rules

- a. Number one violation for rental boats is swimming.
- b. How do the marinas want to enforce this infraction.
 - i. Terminate their rental, back to the marina was the majority.
 - ii. They are told so many times there is no swimming, so there nothing that they could be confused about.

16. Legislative Updates

- a. Still a lot of push back with the Boater Card.
 - i. 60 years or younger are required to have the boater card.
 - ii. This is also a terminatable offense.
 - iii. Liability insurance is going to be required on boats eventually.
 - 1. There are a few states that are already enforcing this.
 - 2. Too many sunken boats that were being abandoned and the cost was eventually incurred by the state.
- b. Marinas would still be willing to have the video up and looping in their office.
- c. Charter Captains need to be requested from the Marina.

17. GM/COO updates

- a. Mike Stephenson, Chief Operations Officer, just urged the marinas to use the WID system. This is something everyone should be using, it's our best defense against someone trying to use other marinas for launching after a failed inspection.
- b. Brittany Lamson, Interim General Manager, gave a quick update about Replenish. She informed the group that CSD had voted down the amendment to their current agreement with BBARWA that they would not build another treatment facility which would have enabled BBARWA to move ahead with a low interest rate loan. Since CSD did not approve that agreement change, the projects future is unknown at this time because of this.